



CALEA[®]

THE GOLD STANDARD IN PUBLIC SAFETY



CALEA Updates February 2023

Laura Saunders
Regional Program Manager – Mid Atlantic Region
lsaunders@calea.org
803-336-4910

How I Looked



How I Felt



Standards Manual Updates

- Updating an Assessment to a newer standards manual
- Comparing versions of a standards manual

Inbox 1547 New Reports Help Welcome, Laura

Initial Assessment 7... CALEA Law Enforcement Standards - Version 6.4

New Version Available Manage Assessment

Summary Assignment History Tasks Standards Attachments

CALEA Law Enforce...

CALEA Law Enforcement Standards Print

Standards for Law Enforcement Agencies

Limitation of Liability

Standards Development Print

CALEA Law Enforcement Standa...
461 Standards

Auxiliary	0%
Accreditation Team	0%
Accreditation Manager	61%

*12 months to
come into
compliance
with changes*

CALEA standards are subject to ongoing review and revision. When modifications are recommended, they are presented to the Standards Review and Interpretation Committee (SRIC) for consideration. If appropriate, the Commission approves draft language for public safety community comment. The comments are provided to SRIC for consideration. The SRIC then makes final recommendations to the Commission for approval.

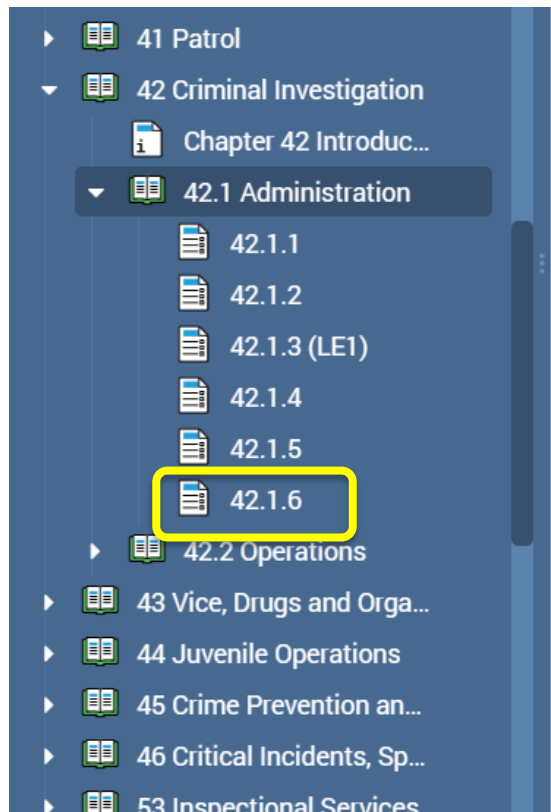
Most standards presented to the Commission are from CALEA staff members and public safety practitioners, but any individual can present a standard to the Commission for consideration. Standards should be submitted using The Form For Raising Standards-Related Issues found in the CALEA Electronic Standards Manuals. [Appendix C](#)

Unless otherwise indicated, standards become effective upon the date of enactment and agencies must be in compliance within one year. Clients are notified when the updated version of the manual is available.

Standards Manual Updates

NEW LE 42.1.6 (MMMM) (LE1) Exculpatory Evidence IS AN LE1 STANDARD

The LE1 was inadvertently omitted from the blue table of contents but will be added with next revision



42.1 Administration
42.1.1 (M M M M) On-Call Schedule
42.1.2 (M M M M) Case-Screening System
42.1.3 (LE1) (M M M M) (LE1) Case File Management
42.1.4 (M M M M) Accountability, Preliminary/Follow-Up Investigations
42.1.5 (O O O O) Habitual/Serious Offenders
42.1.6 (M M M M) (LE1) <u>Exculpatory Evidence</u>

Standards Manual Updates

NEW LE 45.2.3, COMM 2.6.8, TA 7.1.9, CS 23.2.5

Accreditation Public Comment

At least annually, the agency posts, for a period of at least 60 days, a notice to its service community the availability of the CALEA public access portal to allow for comment on the performance of the agency.

Commentary: CALEA maintains an access portal which allows for comment and feedback with regard to candidate agencies seeking initial accreditation or reaccreditation status. The link for this portal can be found on the CALEA corporate website (www.Calea.org). The specific associated link should be posted on the agency's website, submitted to local media outlets, and announced on social media or other locations where members of the public are likely to see the information. The link should be posted with a notation that the access is provided as an opportunity for comments, commendations and other information regarding the agency's quality of service or other information relevant to the accreditation process. It is recommended the portal link be posted perpetually; however, the standard only requires annual notice and 60 day posting.

PUBLIC PORTAL

SUBJ: CALEA Accreditation Public Comment Portal

Good Afternoon,

As previously announced by the Commission, CALEA is transitioning back to site-based assessments as a component of initial accreditations and in the fourth year of the reaccreditation cycle. One of the changes to the site-based assessment is moving from the public call-in sessions and the public hearings to a web-based public comment portal. The public comment portal required by law Enforcement standard 45.2.3; communications standard 2.6.8 training academy standard 7.1.9; and campus security standard 23.2.5 will replace the public call-in session and the public hearing.

The purpose of this public comment portal is to receive comments regarding an agency's compliance with CALEA standards, engagement in the service community, delivery of public safety services, and overall candidacy for accredited status. These comments can be in the form of commendations or concerns. The overall intent of the accreditation process is to provide the participating agency with information to support continuous improvement, as well as foster the pursuit of professional excellence.

All client agency CEOs should have received an email from the CIMRS system with an "agency-specific" URL that should be used to post as a link to fulfill the requirements of the noted standards. If you did not receive the email, simply go to the CALEA homepage and click on the link to the "Public Comment Portal". Click "Search by Agency Name" and enter the first word of your agency name. Click on your agency and you will see the agency-specific URL just below the agency name.

Regional Program Managers (RPM) will receive public comments and will deliver these to the CEO for awareness purposes. Comments will be reviewed as necessary during annual reviews by the assigned Compliance Services Members (CSM) and site-based assessors as appropriate.

If you have any questions, do not hesitate to reach out to your Regional Program Manager.

IMPORTANT: CALEA is not an investigatory body and subsequently the public portal should not be used to submit information for such purposes. Additionally, there will be no response other than acknowledgment of submissions; however, the information will be considered in context to its relevancy to compliance with standards and the tenets of CALEA® Accreditation.

PUBLIC PORTAL

If your CEO did not receive an email from CIMRS AND you cannot find your agency from the CALEA website, please let me know via email.

CALEA
THE GOLD STANDARD IN PUBLIC SAFETY

Enroll Today My account Language 0 ITEMS

The Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®), was created in 1979 as a credentialing authority through the joint efforts of law enforcement's major executive associations. The CALEA Accreditation program seals are reserved for use by those public safety agencies that have demonstrated compliance with CALEA Standards and have been awarded CALEA Accreditation by the Commission.

[Learn More](#)

Oklahoma City, OK
July 26-29, 2023

[Learn More](#)

Items of Interest

- [Benefits of Accreditation](#)
- [Our Programs](#)
- [5 Step Process](#)
- [Accreditation Cost](#)
- [Enrollment](#)
- [Public Comment Portal](#)



PUBLIC PORTAL



EN ▾

[Return To CALEA Home](#)

Accreditation Public Comment Portal

The purpose of this public portal is to receive comments regarding an agency's compliance with CALEA standards, engagement in the service community, delivery of public safety services, and overall candidacy for accredited status. These comments can be in the form of commendations or concerns. The overall intent of the accreditation process is to provide the participating agency with information to support continuous improvement, as well as foster the pursuit of professional excellence.

IMPORTANT: CALEA is not an investigatory body and subsequently the public portal should not be used to submit information for such purposes. Additionally, there will be no response other than acknowledgement to submissions; however, the information will be considered in context to its relevancy to compliance with standards and the tenets of CALEA® Accreditation.

Click one of the buttons on the right to search for your local agency.

Search For Agency

Find Agency By Location

PUBLIC PORTAL



EN ▾

[Return To CALEA Home](#)

Accreditation Public Comment Portal

The purpose of this public portal is to receive comments regarding an agency's compliance with CALEA standards, engagement in the service community, delivery of public safety services, and overall candidacy for accredited status. These comments can be in the form of commendations or concerns. The overall intent of the accreditation process is to provide the participating agency with information to support continuous improvement, as well as foster the pursuit of professional excellence.

IMPORTANT: CALEA is not an investigatory body and subsequently the public portal should not be used to submit information for such purposes. Additionally, there will be no response other than acknowledgement to submissions; however, the information will be considered in context to its relevancy to compliance with standards and the tenets of CALEA® Accreditation.

Search

Search For Agency

Find Agency By Location

Gastonia (NC) Police Department

<http://cimrs2.calea.org/549>

First Name (optional)

Last Name (optional)

Phone Number (optional)

Email (optional)

Comments

PUBLIC PORTAL

Use language from the portal site and commentary to draft a statement to post with the link.

Example:

The Mecklenburg County Sheriff's Office participates in the CALEA Law Enforcement Accreditation process. As a part of this process, we provide an opportunity for public feedback via the CALEA Portal which can be located here: <http://cimrs2.calea.org/1127>

The purpose of this public portal is to receive comments regarding our compliance with CALEA standards, engagement in the service community, delivery of public safety services, and overall candidacy for accredited status. These comments can be in the form of commendations or concerns. The overall intent of the accreditation process is to provide our agency with information to support continuous improvement, as well as foster our pursuit of professional excellence.

It is important to know that CALEA is not an investigatory body and subsequently the public portal should not be used to submit information for such purposes. Additionally, there will be no response other than acknowledgement to submissions; however, the information will be considered in context to its relevancy to compliance with standards and the tenets of CALEA® Accreditation.

Standard titles may be viewed on the CALEA website: [Law Enforcement - Standards Titles | CALEA® | The Commission on Accreditation for Law Enforcement Agencies, Inc.](#) The level of accreditation the Mecklenburg County Sheriff's Office participates in include only those applicable standards that are in bold. Questions related to the accreditation process may be directed to the Accreditation Manager.

PUBLIC PORTAL

Comments posted will be routed the RPM at the end of each week and shared back with the agency (probably the CEO) as well as filed for the CSM and Assessor to access and review prior to upcoming web-based and site-based assessments.

Example of how comments are received by RPM

Agency: Police Department

Name: M o

Phone Number:

Email:

Date Created: 2/7/2023 6:11 PM

COMMENT:

In working with I can say their officers do an exceptional job and always maintain professionalism. They are able to assist our team with ensuring the safety and security of our guests and employees and we really appreciate the service they provide, and our employees have a great relationship with all of the Officers.

Below is a new comment received via the public comment portal.

Process updates



[This Photo](#) by Unknown Author is licensed under [CC BY-NC](#)

- **CSM web-based assessments remain web-based**
- **Site-based assessments in person**
- **Subtle process changes for web-based and site-based assessments beginning 2023**

- **CSM Role to be expanded**
 - **Quantity of CSM's assigned is based on agency size and complexity – usually 1**
 - **Review of standards for compliance**
 - **Initial – review all files (2 CSM's)**
 - **Reaccreditation – annually review standards that compliments a comprehensive assessment over 4 years**
 - **CSM will conduct virtual interviews to validate compliance and assess impact of standards**
 - **Agency, Community, Local Gov't, etc**

- **CSM Role to be expanded cont.**
 - **CSM will collaborate with agency on areas/ individuals to participate in interviews**
 - **AM will assist with scheduling and setting up virtual platform to conduct interview**

- **CSM Role to be expanded cont.**
 - **CEO Debrief (*exit interview*)**
 - **Reaccreditation – CSM conducts annually with CEO and others as determined by CEO**
 - **Initial Accreditation – Exit interview with CEO tbd by Assessment Services**
 - **Results of web-based and site-based included in CIMRS and as a part of the final report**
 - **Initial and Year 4 web-based results not provided until final report approved and shared with CEO in CIMRS**

- **Assessor Role**
 - **Fewer site-based assessors will travel to the agency** (*often one assessor but may be more depending on agency size or special circumstances*)
 - **Quality of service emphasis that includes observations and interviews more generally related to outcomes and the accreditation process – may include speaking with members of the community**
 - **Meeting with CEO**

- **CIMRS**
 - **Public Comment Portal**
 - **A web-based public comment portal replaces call in session and public information session**
 - **Portal remains open**
 - **Agencies may publicize ongoing or as per the standard – best case is prior to the web-based assessment so compliance can be verified**

- **Agency Expectations**
 - **Work with the CSM(s) and/or Assessor(s) to facilitate interviews**
 - **Provide expedited responses when compliance resolution measures needed**
 - **Promote Community Feedback Opportunity**
 - **Portal open on an ongoing basis**
 - **Not monitored daily**
 - **Not investigatory**
 - **Not for formal complaints**

Critical Areas of Performance

Standard driven functions that impact life, health, and safety in the community or service area, the safety of agency personnel, proper staffing and resources required by the agency, and public trust. These areas include but are not limited to:

Law Enforcement

- *Search and Seizure*
- *Use of Force*
- *Agency Cash Funds or Accounts*
- *Line of Duty Death or Injury*
- *Unlawful Harassment*
- *Internal Affairs/Citizen Complaints*
- *Strategic Planning/Agency Goals and Objectives*
- *Recruiting and Selection of Personnel*
- *Agency Training*
- *Personnel Early Intervention*
- *Agency Canine Operations*
- *Pursuit of Motor Vehicles*
- *Mental Illness Responses*
- *Juvenile Offenders*
- *All Hazard Planning*
- *Response to Active Threats/Critical Incidents*
- *Traffic Operation/Enforcement*
- *Detainee Management*
- *Detention Areas*
- *Communications*
- *Collection and Processing of Evidence*
- *Property and Evidence Operations*

Other's Experiences?

Panel Interviews

More of a conversation than an interview

Focus Areas

CSM may direct some of the topics


Some topics left up to the agency – should involve the CEO

Topics may include new program, policy, practice the CEO may want feedback on

CSM Interviews – Years 1, 2 ,3 – probably not 4

- **3 part time Assessment Managers**
 - **William Dean**
 - **Bart Connelly**
 - **Jacquie Daumont**

CGSAM/CALEA Guide to Successful Accreditation Management is being updated and will reflect process updates – PUBLISHED 2/15/2023



CALEA
THE GOLD STANDARD IN PUBLIC SAFETY

CALEA NEWS

February 15, 2023

MANUAL UPDATE

The *CALEA Guide to Successful Accreditation Management* has been updated. Version 1.7 is the current edition of the manual. All clients should publish the new version in their PowerDMS site.

The entire manual should be reviewed for updates, but special attention should be given to chapters four and five related to the assessment process. Information about the new Public Comment Portal is found in those chapters. As always, your Regional Program Manager is available to answer any questions related to the latest updates.



January 9, 2023

CALEA Emblem Items - Online Store

CALEA is currently in the process of transitioning CALEA emblem items to an online store. The new store will allow our clients to see individual items available for purchase, description, pricing, etc. as well as the ability to place the order for the items of choice at that time.

While the store is under construction there are no emblem items available to sell at this time, however, the store should be fully accessible by [mid February](#). Please accept our apologies for any inconvenience this may cause to you and your agency as we make this transition to the online store. Once the store is open for orders another notification will be sent out.

If you have any [questions](#) please feel free to contact Wendi Jones at wjones@calea.org.

Thank you for your patience and understanding.

- **2023**

- **NO Spring 2023 Conference**

- Oklahoma City, OK July 26-29
- Bellevue, WA November 8-11

- **2024**

- Montgomery, AL March 20-23
- Winston Salem, NC July 24-27
- Jacksonville, FL November 13-16

[Conference Prerequisite Videos | CALEA[®] | The Commission on Accreditation for Law Enforcement Agencies, Inc.](#)

Please begin by watching "Know Before You Go", a quick video that will give you a better understanding of what you can expect when attending a CALEA Conference.

[Know Before You Go](#)

[Introduction to CALEA](#)

[Priorities and Getting Started](#)

[Written Directives and Proofs of Compliance](#)

[Managing Files for Compliance](#)

[Time Sensitive Standards](#)

[Locating CALEA Accreditation Resources](#)

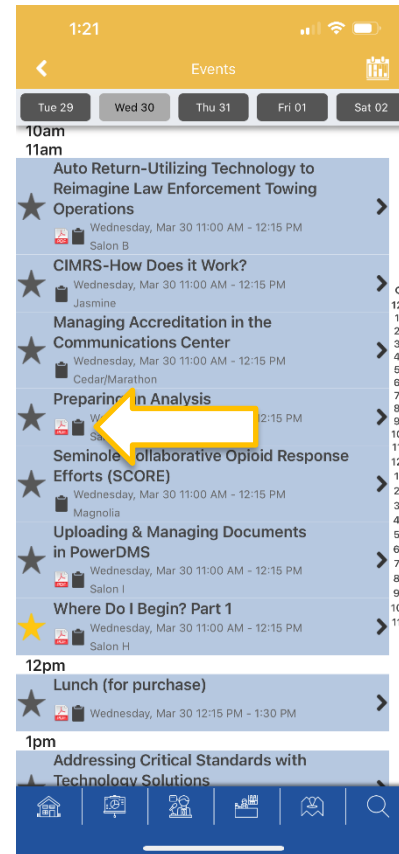
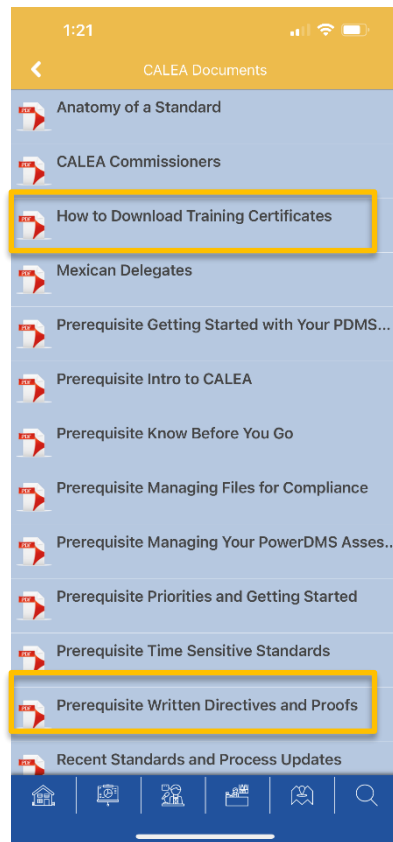
[Getting Started with Your PowerDMS Standards & Assessment](#)

[Managing Your PowerDMS Assessment](#)

Watching the prerequisite videos above will prepare you for the following sessions offered at the CALEA Conference

CALEA Conference Phone App

- CALEA Conference Phone App
- Download and/or update the app for each conference, even if you are not attending & to access PPTs for the training videos



- CGSAM – Chapter 6

Accreditation: The agency is in full compliance with all applicable mandatory standards and with the required percentage of applicable other-than-mandatory standards.

Provisional Accreditation with Condition(s): (Initial Accreditation ONLY) The agency is seeking initial accredited status and has not yet fully demonstrated compliance with all requisite and applicable standards or program tenets. The Commission requires the agency take specific actions within specified time-limits to address pending compliance matters.

Accreditation-With-Condition(s): The Commission designates the agency as accredited but requires that the agency take specified measures or precautions to cope with current or anticipated events or conditions threatening or preventing compliance. The Commission monitors the agency as appropriate.

Accreditation-Suspended: Suspension is a temporary action regarding accreditation status of an agency until a final decision is made by the Commission.

Accreditation-Revoked: The Commission designates the agency as no longer accredited. The agency is required to remove from view any indications of CALEA Accredited status.

Accreditation-Deferred: The Commission postpones its decision on accreditation. The agency maintains its current status until a final decision is made by the Commission.

Accreditation Denied: The agency is not in compliance with all applicable standards and has not presented in a manner that convinces the Commission it may come into compliance within a reasonable period of time, or the agency has not participated in the accreditation process as prescribed within the program guidelines.

- Self verify your email to better ensure you receive communication from CALEA
- [Subscribe to CALEA News and Updates | CALEA[®] | The Commission on Accreditation for Law Enforcement Agencies, Inc.](#)

In The News

Keep up to date with CALEA[®] News releases and online publications:



EA News & Upd

ANNOUNCEMENTS | DEC 7, 2022

Subscribe to CALEA News and Updates

Periodically, CALEA will send news and information regarding webinars, conferences, best practices and much more. Subscribe Today!

[Learn more](#)

- Agencies who received their **award in 2021** and beyond must follow the **updated Best Practices for Continued Compliance**: [Continued Compliance 10-27-20 FNL \(calea.org\)](#)
 - When you create your new assessment, you copy over all WD and Proofs
 - Maintain 4 years of documentation
 - When adding a 5th year, delete the oldest
 - VIDEO Resource: [Continued Compliance Overview - YouTube](#)

- **When to notify the RPM of updates:**
 - **Change in CEO:** include phone, email, title
 - **Change in Accreditation Manager** – must come from CEO: include phone, email, title/rank
 - CEO removal from office
 - Significant events or internal issues that may affect the integrity of the process
 - Location Changes

- **Government initiated** sanctions, controls, investigations, inquiries:
 1. Provide any formal documentation confirming the existence of the investigation.
 2. Provide a general explanation of the investigation and any known causes.
 3. Provide an overview of any impact on standards.
 4. Provide an agency response to any findings.
 5. Provide an update when the investigation is complete and if not, an update just prior to the agencies site based assessment and Commission Review.

Reach out as you have questions:

Laura Saunders

Isaunders@calea.org

803-336-4910 (desk)

M-F 8 am – 1:30 pm *ish*

www.CALEA.org